



THE STATE OF TEXAS

GOVERNOR



*To all to whom these presents shall come, Greetings:
Know ye that this official recognition is presented to all observing:*

Ombudsman Day

October 14, 2021

In our state, ombudsmen are dedicated public servants whose integrity allows them to act as representatives for the people and help citizens resolve their disagreements, complaints, confusion, and questions that arise as they work and interact with all levels of government, institutions of higher education, and private businesses. By helping to bring about fair and effective resolutions that are in the best interest of all parties involved, ombudsman programs offer inherent value to both the citizens of Texas and the various institutions they serve.

Ombudsmen may vary widely and adhere to differing standards of practice depending on their specific role in helping Texans address a variety of issues, but one thing remains the same: they excel at maintaining mutual trust and accountability with the people they serve. Their dedication in maintaining this trust with the citizens of Texas through ethical, impartial, and competent conduct represents the best of the Lone Star State.

First Lady Cecilia Abbott joins me in wishing you the best.



In testimony whereof, I have signed my name and caused the Seal of the State of Texas to be affixed at the City of Austin, this the 1st day of September, 2021.

Greg Abbott
Governor of Texas