**Vision**
An innovative, world-class Texas workforce system ensures success in the dynamic global economy.

**Mission**
The mission of the Texas workforce system is to position Texas as a global economic leader by: growing and sustaining a competitive workforce; aligning programs with employer needs; integrating system services, and leveraging partnerships.

**Partners**
- Governor’s Office of Economic Development and Tourism
- Texas Workforce Commission
- Texas Higher Education Coordinating Board
- Texas Education Agency
- Texas Health and Human Services Commission
- Texas Veterans Commission
- Texas Department of Criminal Justice
- Texas Association of Workforce Boards
- Texas Juvenile Justice Department

**Customers**
- Current and Future Businesses
- Current and Future Workers
- Career and Technical Education Students
- Out of School Youth
- Adults and Dislocated Workers
- Special Populations

**Goals**

<table>
<thead>
<tr>
<th>Focus on Employers</th>
<th>Engage in Partnerships</th>
<th>Align System Elements</th>
<th>Improve and Integrate Programs</th>
</tr>
</thead>
</table>

**Objectives**
- Increase business and industry involvement.
- Expand licensure and industry certification.
- Expand partnerships to promote collaboration, joint planning, and enhanced participant outcomes.
- Improve and enhance services, programs, and policies to facilitate effective and efficient transitions.
- Develop and implement policies and processes to ensure portable and transferrable credit and credentials.
- Employ enhanced or alternative program and service delivery methods.

**Foundations**
- Customer Service and Satisfaction
- Data-Driven Program Improvement
- Continuous Improvement and Innovation
# Measuring System Success

## Aggregate System Performance Measures

<table>
<thead>
<tr>
<th>Educational Achievement</th>
<th>Entered Employment</th>
<th>Employment Retention</th>
<th>Customers Served</th>
</tr>
</thead>
</table>

## Goal-related Action Performance Measures

### Focus on Employers
- Rate of employer satisfaction
- Percentage of revised career and technical education programs of study reviewed by business and industry
- Type and number of third-party, industry-based certifications successfully completed by program participants
- Percentage of successfully completed third-party, industry-based certification assessments

### Engage in Partnerships
- Percentage participating in integrated work-based learning activities
- Percentage co-enrolled in vocational rehabilitation and workforce programs
- Percentage co-enrolled in adult education and workforce programs
- Rate of employer satisfaction

### Align System Elements
- Percentage who received dual credit who receive credit at a postsecondary institution
- Career and technical education time to degree
- Percentage who participated in transition services and subsequently enrolled in postsecondary education and training or entered employment
- Percentage of career and technical education programs approved for dual credit
- Percentage successfully completing dual credit career and technical education courses

### Improve and Integrate Programs
- Percentage using technology for course content delivery
- Utilization of labor market information products, self-service options, and professional development courses
- Percentage of veterans with disabilities
- Percentage of child care providers who are certified as Texas Rising Star providers
- Entered employment and retention rate of parents receiving subsidized child care