Mission
The mission of the Texas workforce system is to: develop and align training and education with current and future employer needs; integrate system programs and services to inspire, develop and support Texans with diverse needs; improve data integration and analysis across agencies; elevate awareness of programs and services resulting in a resilient and agile workforce and economy.

Vision
A collaborative workforce system that drives economic prosperity for Texas and Texans.

Partners
Governor’s Office of Economic Development and Tourism
Texas Workforce Commission
Texas Higher Education Coordinating Board
Texas Education Agency
Texas Health and Human Services Commission
Texas Veterans Commission
Texas Department of Criminal Justice
Texas Association of Workforce Boards
Texas Juvenile Justice Department

Customers
Current and Future Businesses
Current and Future Workers
Career and Technical Education Students
Out of School Youth
Adults and Dislocated Workers
Special Populations

Goal Areas
Employers
Learners
Partners
Policy and Planning

Objectives
Increase upskilling and reskilling programs.
Increase adult education transition to employment.
Increase short-term credentials in high-demand occupations.
Increase work-based learning.
Increase apprenticeship.
Identify credentials of value.
Clarify and connect pathways.
Increase Texas Rising Star certification levels.
Identify and quantify quality outcomes.
Enhance wage record.
Identify and collect industry-based certification data.

Opportunities
Engage Employers Meaningfully
Improve Outcomes for All Texans
Generate Greater Return on Investment
## Measuring Our Success

### Aggregate System Performance Measures

<table>
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<tr>
<th>Educational Achievement</th>
<th>Entered Employment</th>
<th>Employment Retention</th>
<th>Customers Served</th>
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### Goal-related Action Performance Measures

#### Employers

- Accelerate the delivery of relevant education and training programs to meet the demand of employers.
- Number and percent of individuals enrolled in upskilling and reskilling programs
- Number and percent of individuals completing upskilling and reskilling programs
- Number and percent of individuals completing Integrated Education and Training programs
- Number and percent of individuals entering employment post-program completion
- Number and percent of individuals attaining short-term credentials in high-demand occupations
- Number and percent of individuals attaining a short-term credential
- Number and percent of individuals attaining an industry-based certification or license

#### Learners

- Accelerate the expansion of and access to work-based skill and knowledge acquisition to respond to the needs of learners.
- Number and percent of program participants engaged in work-based learning
- Number of new apprenticeship programs developed in traditional and non-traditional occupations
- Number of new apprentices enrolled in new apprenticeship programs in traditional and non-traditional occupations

#### Partners

- Accelerate the development and use of models to support and build system partners’ capacity, responsiveness, continuous improvement, and decision-making.
- Number and percentage of Child Care Services children enrolled in a Texas Rising Star provider’s program
- Number of employers engaged in Texas Workforce Commission-funded child care expansion initiatives
- Partner agency user satisfaction measured by user feedback
- Partner agency user satisfaction measured by collaborative research achieved through product utilization
- Number and percent of Texas workers included and employers represented in pilot data
- Number of industry-based certifications by certifying entity and certification name
- Percentage of veterans receiving employment assistance who self-attest to having an industry-based certification

#### Policy and Planning

- Accelerate the availability of relevant workforce, education, and other data sets and the use of applied analytics to evaluate program outcomes to respond to the needs of policy makers and planners.
- Number and percentage of Child Care Services children enrolled in a Texas Rising Star provider’s program
- Number of employers engaged in Texas Workforce Commission-funded child care expansion initiatives
- Partner agency user satisfaction measured by user feedback
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