TDLR: Who We Are

**Mission**
- To earn the trust of Texans every day by providing innovative regulatory solutions for our licensees and those they serve.

**Vision**
- To be the best at creating ‘next’ practices that deliver low-cost licensing and regulatory services and an exceptional customer experience.

**Philosophy**
To achieve smaller, smarter government, we:
- Honor the public by being fair, transparent, and efficient;
- Value our customers and coworkers by seeking and using their input;
- Foster innovation and change by challenging the status quo;
- Recruit, empower, and reward high-performing employees; and
- Transform programs and improve services for customers.

**Core Values**
- **Accountable** to Texans
- Create an exceptional **customer service** experience
- **Integrity** in all we do
- Lead through **innovation**
- Open and free **communication**
- **Respect** for all
- **Teamwork** built on individual strengths and ingenuity
TDLR: Who We Regulate

Business & Occupations (11)
- Driver Education & Safety
- Licensed Breeders
- Combative Sports
- Fuel Metering & Quality
- Polygraph Examiners
- Professional Employer Organizations
- Service Contract Providers
- Towing
- Transportation Network Companies
- Used Automotive Parts Recyclers
- Vehicle Storage Facilities

Medical and Health Professions (11)
- Athletic Trainers
- Behavior Analysts
- Dietitians
- Dyslexia Therapy
- Hearing Instrument Fitters & Dispensers
- Massage Therapists
- Midwives
- Orthotists & Prosthetists
- Podiatric Medicine
- Sanitarians
- Speech-Language Pathologists & Audiologists

Building & Mechanical (8)
- Air Conditioning & Refrigeration
- Architectural Barriers
- Boiler Safety
- Code Enforcement Officers
- Electrical Safety
- Elevators, Escalators & Related Equipment
- Industrialized Housing & Buildings
- Mold Assessors & Remediators

Professionals (7)
- Auctioneers
- Barbering
- Cosmetology
- Laser Hair Removal
- Offender Education Providers
- Property Tax Consultants
- Property Tax Professionals

Natural Resources (2)
- Water Well Drillers & Pump Installers
- Weather Modification
Texas: The Military Home Base

- Texas ranks **number one** nationwide in job creation.
- Texas has the highest number of veterans in the nation - **1.5 million** as of 2014. (Source: Texas Workforce Investment Council)
- Number of veteran business owners in Texas: **213,590** (Source: U.S. Small Business Administration, April 2017)
Serving Our Military Families

MILITARY ASSISTANCE FROM TDLR

536 Veteran Licenses / Renewals Issued
1,088 Military Spouse Licenses / Renewals Issued
38 Active Duty Licenses / Renewals Issued

Current MOS Equivalents
65 Military Occupation Codes
9 TDLR programs
17 TDLR license types

Proposed MOS Equivalents
108 Military Occupation Codes
18 TDLR programs
30 TDLR license types

65 Veterans Employed by TDLR (13% of total)

13,363 hits on TDLR Military Webpage in 2019
Recognizing Your Service

TDLR currently has 9 programs and 17 different occupational licenses with a corresponding Military Occupational Specialty (MOS) code:

- Air Conditioning and Refrigeration: ACR Contractor and ACR Certified Technician
- Barbering: Class A Barber
- Code Enforcement Officers: Code Enforcement Officer
- Electricians: Master, Master Sign, Journeyman, Journeyman Sign, Journeyman Wireman, Maintenance, and Residential Wireman
- Mold Assessors & Remediators: Mold Assessment Consultant and Mold Remediation Contractor
- Polygraph Examiners: Polygraph Examiner
- Registered Accessibility Specialists: Registered Accessibility Specialists (RAS)
- Sanitarians: Registered Sanitarian
- Water Well Drillers and Pump Installers: Well Drillers and Pump Installers
Honoring Your Service

For those 17 different licenses, TDLR:

• Expedites processing of initial license applications
• Gives credit military experience, service, training, or education
• Waives application fees
Improving Services for Military Applicants

• In the coming weeks, TDLR will introduce a new web feature unmatched in state government.
• Using a simple drop-down menu, applicants will be able to quickly and easily locate their MOS codes and find out which licenses they automatically qualify to apply for at TDLR.
• Our staff have researched the latest MOS code information from every branch of service to match military experience and training with all licensed occupations at TDLR.
• This new database will immediately help service members apply their experience and training and help them get licensed faster than ever before.

January 13, 2020 Texas Military Summit

After matching you with your corresponding TDLR license type, you can go directly to the application and get started.
Texas values the sacrifices military spouses must make when they move in support of their spouse.

Senate Bill 1200 by Sen. Donna Campbell and Sen. Dawn Buckingham helps make it easier for us to assist military spouses by allowing them to obtain authorization to work in Texas without delay.
SB 1200: TDLR Creates Options for Military Spouses

Depending on their preference, TDLR will offer several options to military spouses relocating to Texas:

- **Option 1: Apply for a 3-Year License**
  
  Under this option, a qualified military spouse will receive a non-renewable 3-year license to work in Texas, based on their license credentials in another state. **No application fee, no examination.**

- **Option 2: Apply for a 3-Year Letter of Authorization**
  
  This method will allow military spouses to receive a non-renewable 3-year authorization letter to work in Texas, based on their out-of-state license. TDLR will issue a letter confirming their authority to practice in Texas. **No application fee, no examination.**

- **Option 3: Apply for a Standard License Using Reciprocity**
  
  If you currently hold an occupational license in another state, we’ll help you transfer your license to Texas. We have licensing reciprocity agreements with other states for Air Conditioning and Refrigeration, Auctioneers, Barbering, Cosmetology, Electricians, and Massage Therapy.
SB 1200: Getting the Job Done

- June 10, 2019: Governor signs SB 1200
- August 9, 2019: First meeting of TDLR Bill Implementation Team
- August 11, 2019: First draft of rule completed
- September 1, 2019: Effective date of bill (requires rules by 12/1/19)
- September 23, 2019: Rule proposal filed with Texas Register for publication
- October 4, 2019: Rule proposal published in Texas Register
- November 4, 2019: Public comment period closed
- November 5, 2019: Commission adopts rule at public meeting

✓ December 1, 2019: Effective date of rule
We Honor Our Own

The TDLR Veterans Association honors and helps those who served our country in the United States Armed Forces and now serve Texas as employees of TDLR.

The Association is a volunteer fraternal organization - unique in state government - providing friendship and support to veterans and their families, and helping new employees recently discharged make the transition back into civilian life.

Association members work closely with TDLR staff to help veterans who are licensees, and improve processes for veterans seeking to become licensed in Texas. Members also act as liaisons with other veterans’ organizations to keep TDLR veterans informed about issues affecting Texas.

In 2019, Association members and HR staff participated in four career fairs and hiring events, and two members participated in the Texas Transition Alliance Meeting in San Antonio in March.

- January 2019: American Legion Hiring Event, Austin.
- March 2019: Texas Veterans Commission, Workforce Solutions Capital Area, Austin.
- July 2019: Texas Veterans Commission, Workforce Solutions Capital Area, Austin.
- October 2019: Rural Texas Red, White and You, with Texas Veterans Commission, Texas Workforce Commission, Round Rock.
- February 2020: American Legion Career Fair, Austin.
Questions?

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