Texas Rent Relief Program Overview: From Applying to Getting Paid

### Landlord Starts Application

- **Application in Progress**
  - Tenant begins application at TexasRentRelief.com or 1-833-989-7368

- **Submitted**
  - Tenant hits "Submit on Application"
  - Reviewers request any missing info

- **Under Review**
  - Reviewers determine eligibility
     - **Eligible**: Tenant/Landlord receives approval email or notice
     - **Ineligible**: Tenant receives email or notice of ineligibility

- **Payment in Progress**
  - Program verifies all payment info via bill.com and prepares payment via direct deposit or check

- **Assistance Disbursed**
  - Landlord Paid!
  - Utilities Paid!

### Tenant Starts Application

- **Application In Progress**
  - Tenant begins application at TexasRentRelief.com or 1-833-989-7368

- **Submitted**
  - Tenant hits "Submit on Application"
  - Reviewers request any missing info
  - Reviewer Links Landlord and Tenant

- **Under Review**
  - Reviewers determine eligibility
    - **Eligible**: Tenant/Landlord receives approval email or notice
    - **Ineligible**: Tenant receives email or notice of ineligibility

- **Payment in Progress**
  - Program verifies all payment info via bill.com and prepares payment via direct deposit or check

- **Assistance Disbursed**
  - Landlord Paid!
  - Utilities Paid!
  - Tenant Paid!

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If landlord declines to participate or is non-responsive, payment will go to tenant directly.