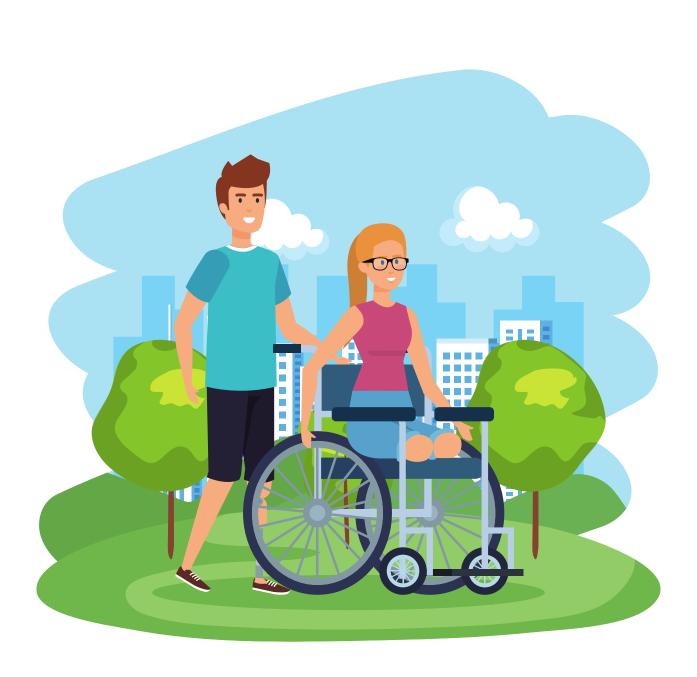


# Empowering Volunteers to Make an Impact

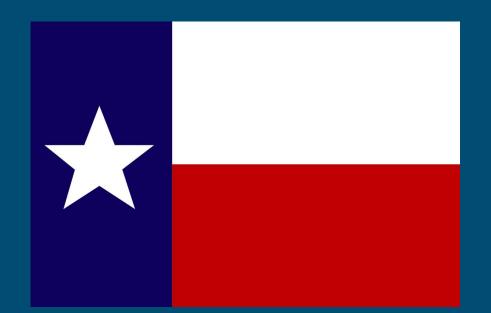
Melonie Curry, MBA
City of Houston - ParkHouston
Senior Staff Analyst



### Why do people volunteer?



- Personal Passion
- Protecting the Rights of the Disabled
- Connect Them to Their Passion
- Fulfill a True Need



# How to Establish a Volunteer Program



### **State Statute**

Texas Transportation Code 681.0101 Enforcement by Certain Appointed Persons

# 4-Hour Training

- The Regulation
- Handle Conflict
- Public Service
- Personal Safety

# Recertification every 3 years

- Process Improvement
- Recruiter



# Educate ADA Parking Space



- ADA Compliant Parking Space
- Requirements for Parking
   Violation Enforcement



# Educate ADA Parking Space

License Plates require
International Symbol of Access

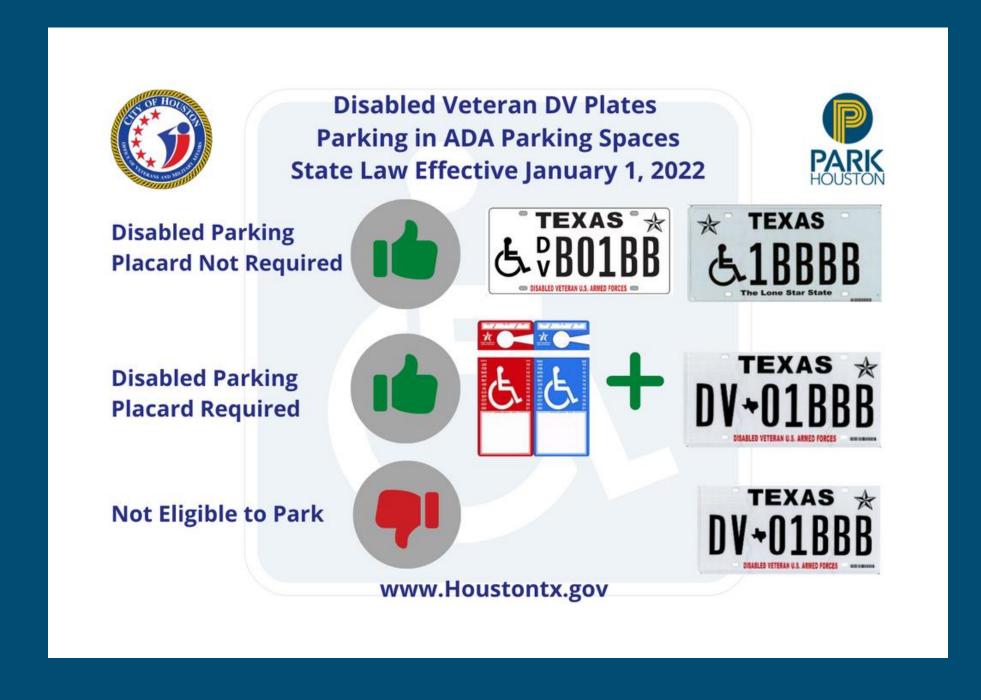


Valid Parking Placards





# Educate Requirements for Disabled Veterans



## Empower and Equip





- Uniform
- Badges
- Safety Vests
- Caps



- Handheld devices
- Citation books



- Be prepared to take all the heat
- Business Card
- ContactInformation





#### **AVENGERS**

- Punish
- Power Hungry
- Penalize and Inflict Pain



- Passion to fulfill a need
- Serve their community
- Increase accessibility





### Evaluate





#### **Trained**



Recertification





#### Active



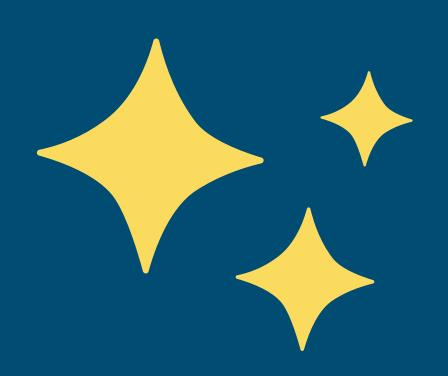


Inactive



### Celebration and

Recognition











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#### **Visit Us**

Houstontx.gov/parking

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