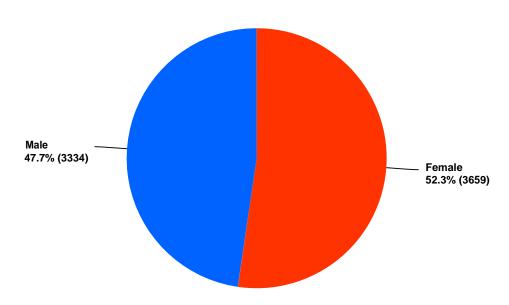
Q1 Are you . . .?

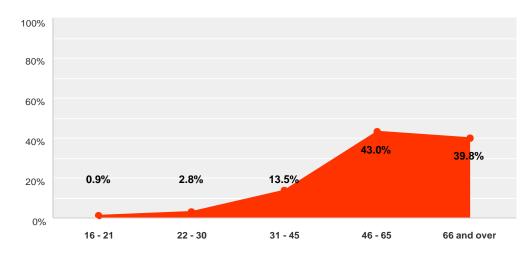
Answered: 6,993 Skipped: 43



Answer Choices	Responses
Female	<b>52.3%</b> 3,659
Male	<b>47.7%</b> 3,334
Total	6,993

### Q2 What is your age?

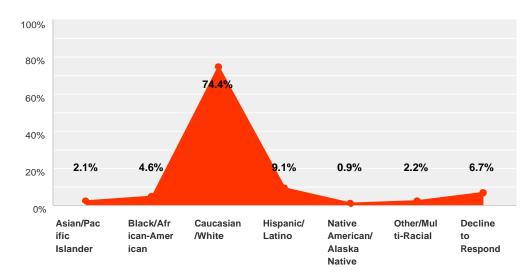
Answered: 6,983 Skipped: 53



Answer Choices	Responses	
16 - 21	0.9%	64
22 - 30	2.8%	196
31 - 45	13.5%	946
46 - 65	43.0%	3,001
66 and over	39.8%	2,776
Total		6,983

### Q3 Which best describes your ethnic background?

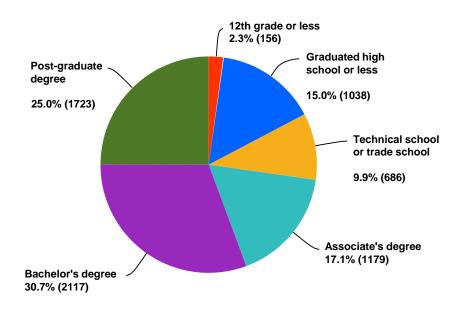
Answered: 6,966 Skipped: 70



Answer Choices	Responses	
Asian/Pacific Islander	2.1%	148
Black/African-American	4.6%	323
Caucasian/White	74.4%	5,181
Hispanic/Latino	9.1%	634
Native American/Alaska Native	0.9%	63
Other/Multi-Racial	2.2%	153
Decline to Respond	6.7%	464
Total		6,966

### Q4 What is the highest level of education you have completed?

Answered: 6,899 Skipped: 137



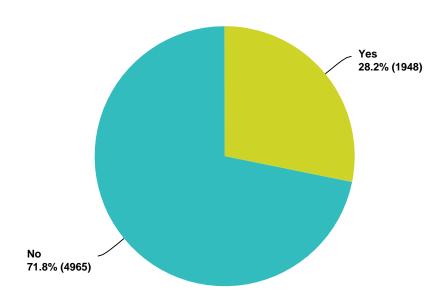
Answer Choices	Responses	
12th grade or less	2.3%	156
Graduated high school or less	15.0%	1,038
Technical school or trade school	9.9%	686
Associate's degree	17.1%	1,179
Bachelor's degree	30.7%	2,117
Post-graduate degree	25.0%	1,723
Total		6,899

### Q5 What is your zip code?

Answered: 6,890 Skipped: 146

### Q6 Are you a veteran?

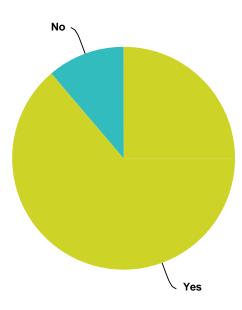
Answered: 6,913 Skipped: 123



Answer Choices	Responses
Yes	<b>28.2%</b> 1,948
No	<b>71.8%</b> 4,965
Total	6,913

## Q7 Do you currently qualify for an accessible parking space for persons with a disability?

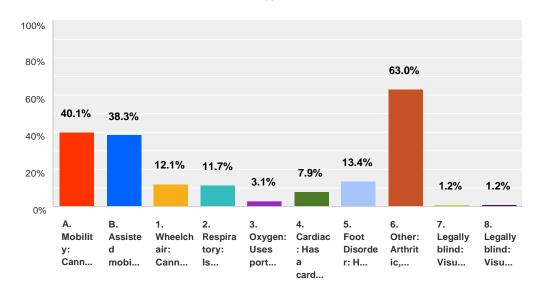
Answered: 6,906 Skipped: 130



Answer Choices	Responses	
Yes	88.78%	6,131
No	11.22%	775
Total		6,906

# Q8 If you qualify for an accessible parking space, please select your qualification(s). Choose all that apply. (You may select option A or B and multiple items under B.)



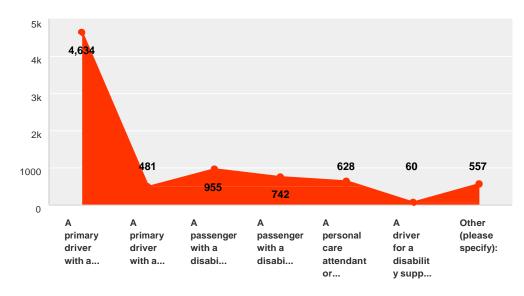


Answer Choices	Respons	es
A. Mobility: Cannot walk 200 feet without stopping to rest.	40.1%	2,403
B. Assisted mobility: Cannot walk without the use or assistance of a device, including a brace, cane, crutch or another person or prosthetic device	38.3%	2,293
1. Wheelchair: Cannot ambulate without a wheelchair or similar device	12.1%	725
2. Respiratory: Is restricted by respiratory problems or lung disease	11.7%	698
3. Oxygen: Uses portable oxygen	3.1%	188
4. Cardiac: Has a cardiac condition classified as Class III or Class IV according to the American Heart Association	7.9%	476
5. Foot Disorder: Has a foot disorder that a podiatrist states limits or impairs a person's ability to walk	13.4%	803
6. Other: Arthritic, neurological, orthopedic, or another debilitation condition that a practicing physician states limits or impairs a person's ability to walk	63.0%	3,777
7. Legally blind: Visual acuity is 20/200 or less in the better eye with correcting lenses	1.2%	74

8. Legally blind: Visual acuity is more than 20/200 but with a limited field of vision where the widest diameter of the vision field has an angle of 20 degrees or less	1.2%	69
Total Respondents: 5,991		

### Q9 Are you . . .? Choose all that apply.

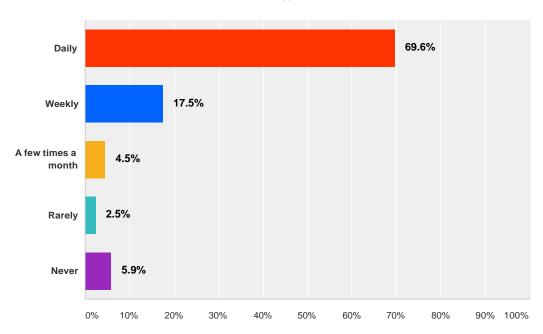
Answered: 6,641 Skipped: 395



nswer Choices	Responses	
A primary driver with a disability who needs no assistance.	69.8%	4,634
A primary driver with a disability who needs assistance from a personal care attendant or companion.	7.2%	481
A passenger with a disability who needs no assistance.	14.4%	955
A passenger with a disability who needs assistance from a personal care attendant or companion.	11.2%	742
A personal care attendant or companion who provides transportation for a person with a disability.	9.5%	628
A driver for a disability support organization that provides transportation for persons with a disability.	0.9%	6
Other (please specify):	8.4%	55
al Respondents: 6,641		

### Q10 How often do you drive a car or other passenger vehicle?

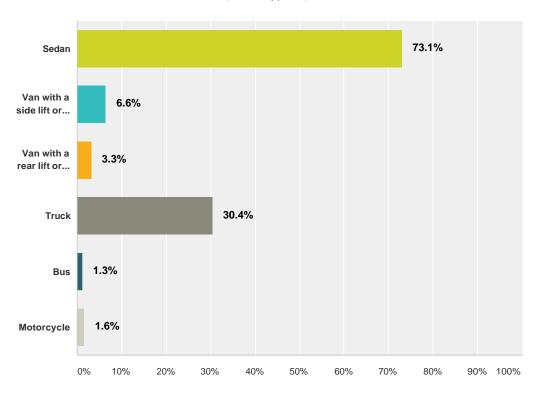
Answered: 6,694 Skipped: 342



Answer Choices	Responses	
Daily	69.6%	4,661
Weekly	17.5%	1,171
A few times a month	4.5%	302
Rarely	2.5%	166
Never	5.9%	394
Total		6,694

## Q11 What type of vehicle is used in providing transportation for the person with the disability? Choose all that apply.

Answered: 5,132 Skipped: 1,904

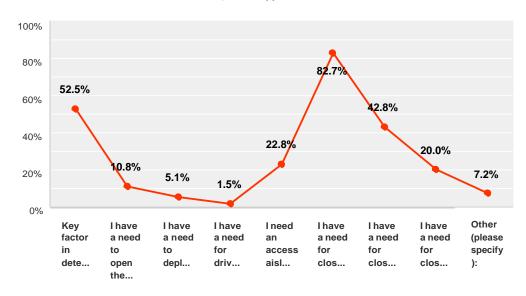


Answer Choices	Responses	
Sedan	73.1%	3,753
Van with a side lift or ramp	6.6%	337
Van with a rear lift or ramp	3.3%	167
Truck	30.4%	1,560
Bus	1.3%	68

Motorcycle	1.6%	<b>31</b>
Total Respondents: 5,132		

## Q12 What is your functional need for an accessible parking space? Choose all that apply.

Answered: 6,445 Skipped: 591

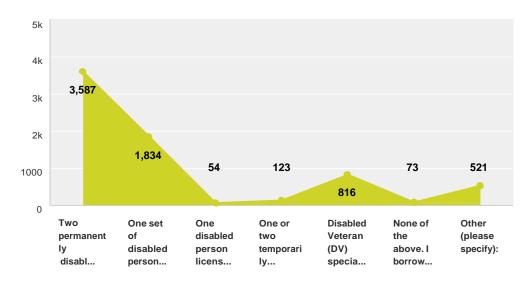


Answer Choices	Respons	es		
Key factor in determining my ability to lead an independent life.	52.5%	3,385		
I have a need to open the driver/passenger door fully in order to load/unload a manual wheelchair.	10.8%	699		
I have a need to deploy a side ramp/lift with plenty of clearance to navigate the wheelchair off a vehicle ramp.				
I have a need for driver side clearance for a wheelchair lifting crane to swing clear of the truck bed backend and deliver the wheelchair to the vehicle cab.	1.5%	97		
I need an access aisle for disability loading needs.	22.8%	1,467		
I have a need for close parking to limit distance traveled.	82.7%	5,328		
I have a need for close parking to limit safety issues for crossing a busy parking lot.	42.8%	2,760		
I have a need for close parking to safely load/unload a passenger with a disability.	20.0%	1,288		
Other (please specify):	7.2%	466		

Total Respondents: 6,445

### Q13 For accessible parking, do you have . . .? Choose all that apply.

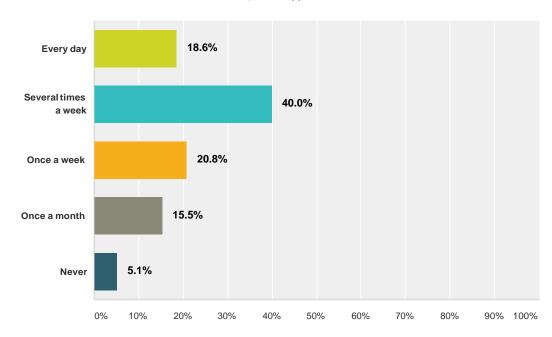
Answered: 6,388 Skipped: 648



Answer Choices F			
Two permanently disabled person (blue) placards (Please note the terms placard and hangtag are interchangeable)	56.2%	3,587	
One set of disabled person license plates for a motor vehicle and one permanently disabled person (blue) placard	28.7%	1,834	
One disabled person license plate for a motorcycle and one permanently disabled person (blue) placard			
One or two temporarily disabled person (red) placards	1.9%	123	
Disabled Veteran (DV) specialty license plates and a disabled parking placard	12.8%	816	
None of the above. I borrow a vehicle with a disabled license plate or placard from friends or family as needed.	1.1%	73	
Other (please specify):	8.2%	521	
Total Respondents: 6,388			

## Q14 How often do you encounter insufficient accessible parking in the community?

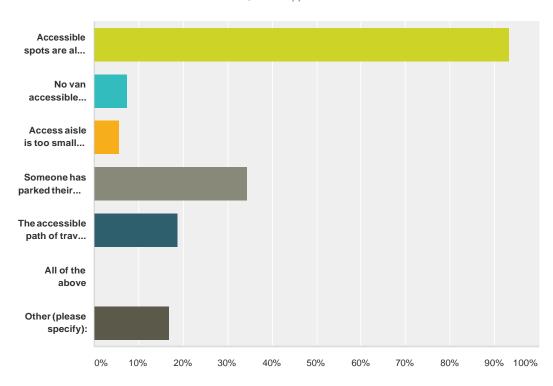
Answered: 6,411 Skipped: 625



Answer Choices	Responses	
Every day	18.6%	1,192
Several times a week	40.0%	2,567
Once a week	20.8%	1,332
Once a month	15.5%	991
Never	5.1%	329
Total		6,411

### Q15 What difficulty do you encounter the most often? Choose all that apply.

Answered: 6,320 Skipped: 716

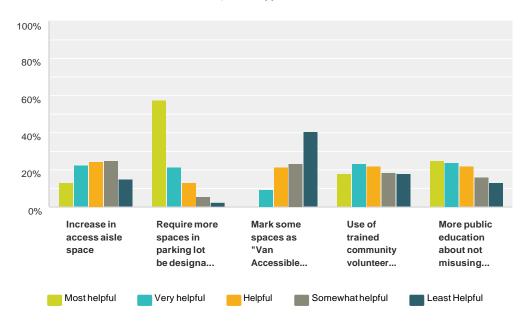


Answer Choices	Responses	
Accessible spots are all filled	93.32%	5,898
No van accessible space with access aisle	7.61%	481
Access aisle is too small for ramp deployment	5.66%	358
Someone has parked their vehicle in the access aisle	34.54%	2,183
The accessible path of travel from the accessible space into my destination (store, hospital) is blocked or obstructed	18.73%	1,184
All of the above	0.00%	0

Other (please specify):	16.96%	1,072
Total Respondents: 6,320		

## Q16 Please rank the following accessible parking solutions. Rank them from most helpful to least helpful to you.

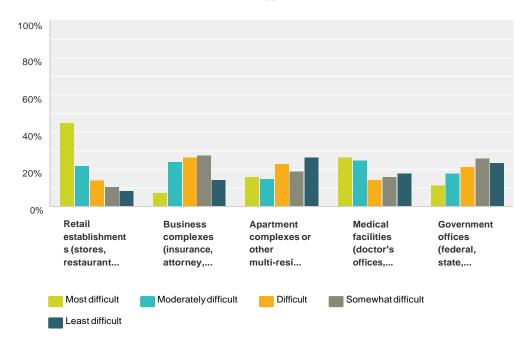
Answered: 6,298 Skipped: 738



	Most helpful	Very helpful	Helpful	Somewhat helpful	Least Helpful	Total
Increase in access aisle space	12.9%	22.7%	24.3%	25.0%	15.1%	
	532	933	1,002	1,029	620	4,116
Require more spaces in parking lot be designated as accessible spaces	57.4%	21.5%	12.9%	5.7%	2.5%	
	2,722	1,018	614	272	117	4,743
Mark some spaces as "Van Accessible ONLY spaces"	4.9%	9.4%	21.6%	23.6%	40.4%	
	225	431	990	1,081	1,850	4,577
Use of trained community volunteer programs to enforce accessible parking laws	17.8%	23.5%	22.1%	18.5%	18.1%	
	833	1,098	1,031	865	847	4,674
More public education about not misusing accessible parking spaces	25.1%	24.0%	21.9%	16.1%	12.9%	
	1,345	1,287	1,171	860	693	5,356

# Q17 Please rank accessible parking at the following type of places. Rank them in order from most difficult to least difficult in obtaining accessible parking.



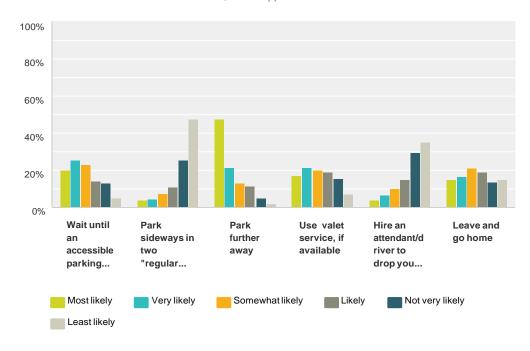


	Most difficult	Moderately difficult	Difficult	Somewhat difficult	Least difficult	Total
Retail establishments (stores, restaurants, strip centers, malls)	<b>44.9%</b> 2,299	<b>22.1%</b> 1,131	<b>14.2%</b> 725	<b>10.5%</b> 539	<b>8.3%</b> 425	5,119
Business complexes (insurance, attorney, accountant and other types of business offices)	<b>7.5%</b> 350	<b>24.1%</b> 1,128	<b>26.7%</b> 1,250	<b>27.4%</b> 1,284	<b>14.3%</b> 667	4,679
Apartment complexes or other multi-resident facilities	<b>16.2%</b> 768	<b>15.1%</b> 713	<b>23.0%</b> 1,087	<b>19.2%</b> 910	<b>26.6%</b> 1,258	4,736
Medical facilities (doctor's offices, hospitals, clinics, pharmacies)	<b>26.3%</b> 1,372	<b>25.0%</b> 1,302	<b>14.7%</b> 764	<b>16.2%</b> 846	<b>17.9%</b> 931	5,215

Government offices (federal, state, county, city and other local agencies)	11.6%	17.8%	21.5%	25.8%	23.4%	
	606	930	1,122	1,348	1,221	5,227

# Q18 When no accessible parking is available, what are you most likely to do? Please rank your possible actions from most likely to least likely.

Answered: 6,071 Skipped: 965

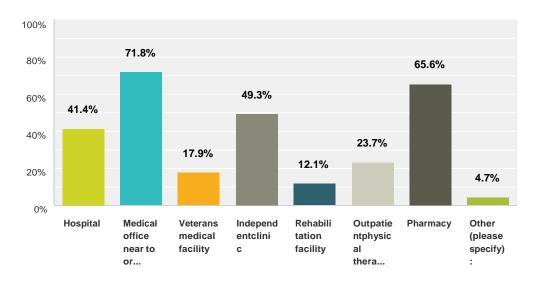


	Most likely	Very likely	Somewhat likely	Likely	Not very likely	Least likely	Total
Wait until an accessible parking spot opens up	20.0%	25.3%	23.2%	13.8%	12.8%	4.9%	
	958	1,212	1,109	659	611	235	4,784
Park sideways in two "regular" spots	3.8%	4.3%	7.4%	11.2%	25.7%	47.5%	
	159	181	309	466	1,072	1,977	4,164
Park further away	47.7%	21.3%	12.8%	11.6%	4.8%	1.9%	
	2,548	1,135	684	617	255	101	5,340
Use valet service, if available	17.2%	21.3%	20.2%	19.0%	15.5%	6.9%	
	779	965	914	860	700	311	4,529

Hire an attendant/driver to drop you off at the door	<b>4.1%</b> 176	<b>6.4%</b> 279	<b>10.0%</b> 434	<b>15.1%</b> 654	<b>29.3%</b> 1,271	<b>35.1%</b> 1,524	4,338
Leave and go home	<b>14.8%</b> 738	<b>16.6%</b> 828	<b>21.1%</b> 1,050	<b>18.9%</b> 940	<b>13.5%</b> 671	<b>15.1%</b> 753	4,980

### Q19 What types of medical facilities do you visit most often? Choose all that apply.

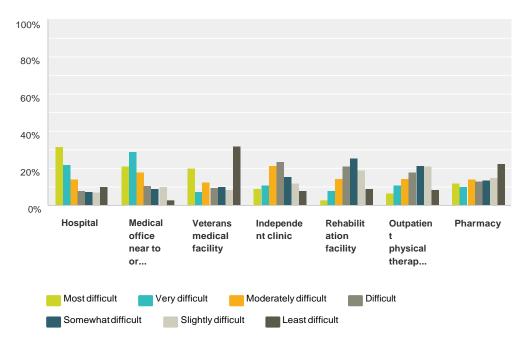
Answered: 6,108 Skipped: 928



Answer Choices	Responses	
Hospital	41.4%	2,531
Medical office near to or adjacent to hospital	71.8%	4,385
Veterans medical facility	17.9%	1,091
Independentclinic	49.3%	3,010
Rehabilitation facility	12.1%	738
Outpatientphysical therapyfacility	23.7%	1,449
Pharmacy	65.6%	4,007
Other (please specify):	4.7%	287
Total Respondents: 6,108		

# Q20 Please rank these facilities in how difficult it is to obtain accessible parking. Rank in order of most difficult to least difficult in obtaining accessible parking.



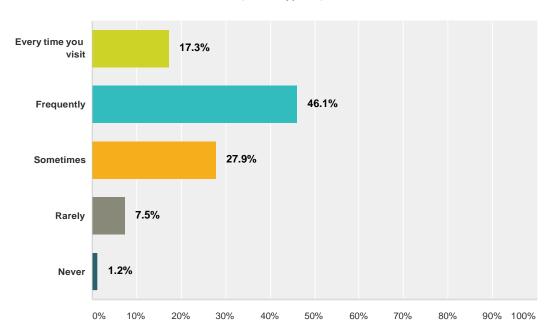


	Most difficult	Very difficult	Moderately difficult	Difficult	Somewhat difficult	Slightly difficult	Least difficult	Total
Hospital	31.5%	21.9%	14.0%	7.8%	7.6%	7.1%	10.0%	
	1,504	1,047	668	374	362	338	479	4,772
Medical office near to or adjacent to hospitals	20.8%	28.9%	17.8%	10.4%	8.9%	10.2%	3.0%	
	1,001	1,393	859	501	430	492	145	4,821
Veterans medical facility	20.2%	7.7%	12.4%	9.3%	9.9%	8.6%	32.0%	
	661	251	406	304	324	280	1,048	3,274
Independent clinic	9.0%	11.2%	21.7%	23.3%	15.3%	11.8%	7.8%	
	379	470	910	977	640	494	326	4,196

Rehabilitation facility	<b>2.9%</b> 94	<b>8.2%</b> 267	<b>14.5%</b> 474	<b>21.1%</b> 689	<b>25.3%</b> 826	<b>19.2%</b> 627	<b>8.8%</b> 288	3,265
Outpatient physical therapy facility	<b>6.3%</b> 232	<b>10.9%</b> 403	<b>14.3%</b> 529	<b>17.8%</b> 659	<b>21.4%</b> 790	<b>21.0%</b> 776	<b>8.4%</b> 310	3,699
Pharmacy	<b>11.9%</b> 561	<b>10.2%</b> 477	<b>13.8%</b> 650	<b>13.0%</b> 611	<b>13.6%</b> 637	<b>14.8%</b> 693	<b>22.7%</b> 1,067	4,696

### Q21 How often do you encounter insufficient accessible parking at medical facilities?

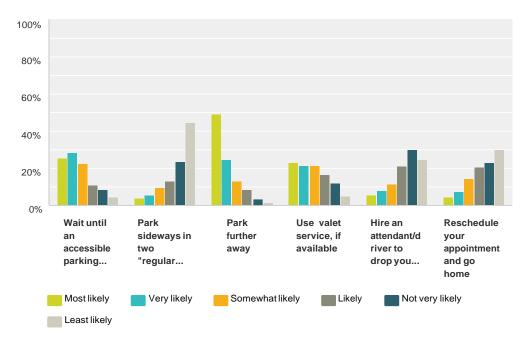
Answered: 6,016 Skipped: 1,020



Answer Choices	Responses	
Every time you visit	17.3%	1,040
Frequently	46.1%	2,775
Sometimes	27.9%	1,677
Rarely	7.5%	452
Never	1.2%	72
Total		6,016

# Q22 When no accessible parking is available at a medical facility, what are you most likely to do? Please rank your possible actions from most likely to least likely.



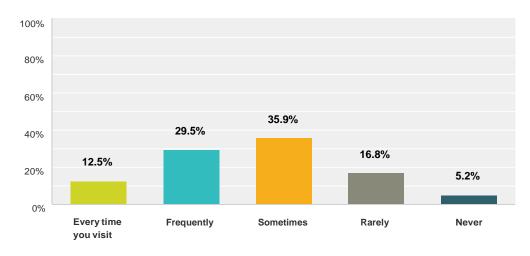


	Most likely	Very likely	Somewhat likely	Likely	Not very likely	Least likely	Total
Wait until an accessible parking spot opens up	<b>25.4%</b> 1,143	<b>28.4%</b> 1,277	<b>22.3%</b> 1,002	<b>11.0%</b> 494	<b>8.6%</b> 387	<b>4.4%</b> 200	4,503
Park sideways in two "regular" spots	<b>3.8%</b> 145	<b>5.5%</b> 209	<b>9.6%</b> 367	<b>13.1%</b> 497	<b>23.4%</b> 890	<b>44.6%</b> 1,697	3,805
Park further away	<b>49.0%</b> 2,537	<b>24.5%</b> 1,267	<b>12.8%</b> 662	<b>8.7%</b> 452	<b>3.3%</b> 173	<b>1.6%</b> 85	5,176
Use valet service, if available	<b>23.2%</b> 981	<b>21.3%</b> 901	<b>21.7%</b> 916	<b>16.7%</b> 706	<b>12.1%</b> 513	<b>5.0%</b> 211	4,228

Hire an attendant/driver to drop you off at the door	5.4%	7.8%	11.4%	20.9%	29.9%	24.6%	
	203	294	429	787	1,122	923	3,758
Reschedule your appointment and go home	4.6%	7.4%	14.7%	<b>20.4%</b> 838	<b>23.0%</b> 943	<b>29.9%</b> 1,230	4.407
	188	305	603	838	943	1,230	4,107

# Q23 How often do you encounter insufficient accessible parking at government buildings and offices, including federal, state and local agencies?

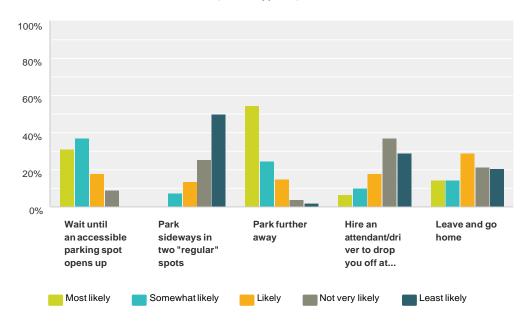
Answered: 5,775 Skipped: 1,261



Answer Choices	Responses	
Every time you visit	12.5%	724
Frequently	29.5%	1,704
Sometimes	35.9%	2,076
Rarely	16.8%	968
Never	5.2%	303
Total		5,775

# Q24 When no accessible parking is available at a government facility, what are you most likely to do? Please rank your possible actions from most likely to least likely.

Answered: 5,513 Skipped: 1,523

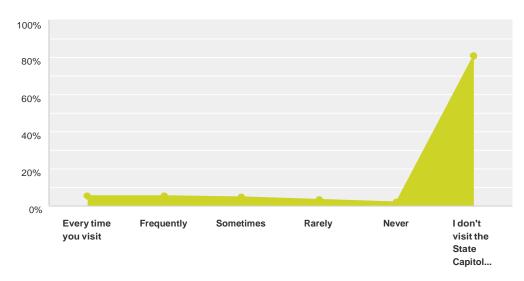


	Most likely	Somewhat likely	Likely	Not very likely	Least likely	Total
Wait until an accessible parking spot opens up	31.1%	37.2%	17.8%	8.8%	5.1%	
	1,313	1,572	752	370	217	4,224
Park sideways in two "regular" spots	4.2%	7.3%	13.3%	25.4%	49.9%	
	151	263	481	918	1,808	3,621
Park further away	54.3%	24.3%	15.2%	4.0%	2.1%	
	2,658	1,191	744	198	105	4,896
Hire an attendant/driver to drop you off at the door	6.5%	9.8%	17.9%	37.1%	28.8%	
	233	349	639	1,327	1,031	3,579

Leave and go home	14.6%	14.4%	28.9%	21.7%	20.3%	
	599	591	1,185	888	832	4,095

## Q25 How often do you encounter insufficient accessible parking when visiting the State Capitol Complex?

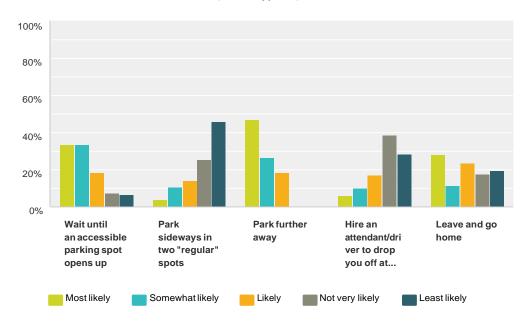
Answered: 5,708 Skipped: 1,328



Answer Choices	Responses	
Every time you visit	5.1%	289
Frequently	5.1%	290
Sometimes	4.5%	255
Rarely	3.1%	176
Never	1.7%	99
I don't visit the State Capitol Complex	80.6%	4,599
Total		5,708

# Q26 When no accessible parking is available at the State Capitol Complex, what are you likely to do? Please rank your possible actions from most likely to least likely.

Answered: 2,991 Skipped: 4,045

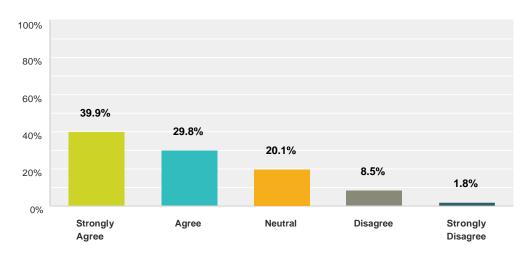


	Mostlikely	Somewhat likely	Likely	Not very likely	Least likely	Total
Wait until an accessible parking spot opens up	33.6%	33.7%	18.4%	7.7%	6.5%	
	719	721	394	164	140	2,138
Park sideways in two "regular" spots	4.0%	10.5%	14.2%	25.4%	45.9%	
	77	202	273	490	885	1,927
Park further away	46.9%	26.7%	18.7%	5.2%	2.6%	
	1,116	635	445	123	61	2,380
Hire an attendant/driver to drop you off at the door	5.9%	10.2%	16.8%	38.6%	28.4%	
	114	198	325	746	549	1,932

Leave and go home	27.8%	11.3%	23.7%	17.5%	19.7%	
	657	268	560	413	465	2,363

## Q27 Do you agree with the following statement? "Accessible parking fraud and abuse is widespread in the community."

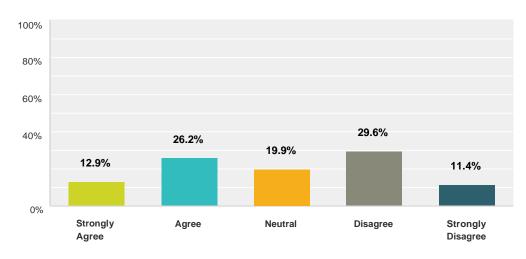
Answered: 5,778 Skipped: 1,258



Answer Choices	Responses
Strongly Agree	<b>39.9%</b> 2,303
Agree	<b>29.8%</b> 1,723
Neutral	<b>20.1%</b> 1,159
Disagree	<b>8.5%</b> 491
Strongly Disagree	1.8%
Total	5,778

## Q28 Do you agree with the following statement? "Fines alone will solve accessible parking fraud and abuse."

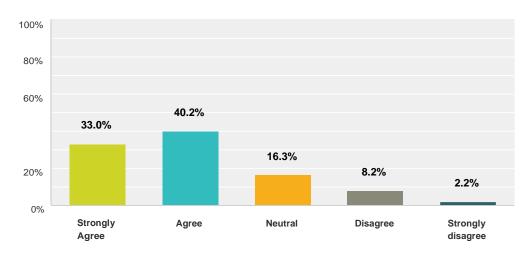
Answered: 5,690 Skipped: 1,346



Answer Choices	Responses
Strongly Agree	<b>12.9%</b> 734
Agree	<b>26.2%</b> 1,491
Neutral	<b>19.9%</b> 1,134
Disagree	<b>29.6%</b> 1,682
Strongly Disagree	<b>11.4%</b> 649
Total	5,690

## Q29 Do you agree with the following statement? "A combination of fines and education is the best way to reduce accessible parking fraud and abuse."

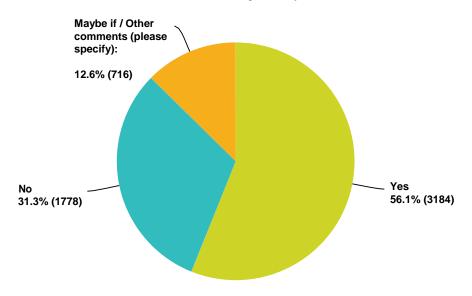
Answered: 5,739 Skipped: 1,297



Answer Choices	Responses
Strongly Agree	<b>33.0%</b> 1,895
Agree	40.2% 2,309
Neutral	<b>16.3%</b> 937
Disagree	<b>8.2%</b> 469
Strongly disagree	<b>2.2%</b> 129
Total	5,739

Q30 To reduce accessible parking fraud and abuse by people WITHOUT disabilities, some states and communities are moving from exempting everyone with accessible parking placards from paying parking meter fees to a tiered system where some people will be exempt. For instance, people given a meter-exempt placard and allowed to park for free may include: someone with no hand dexterity or unable to reach above 42 inches high or someone unable to approach a meter because of a wheelchair, cane or crutch. Would you be in favor of moving toward a system like this in Texas if it resulted in more accessible parking spaces and less parking fraud?

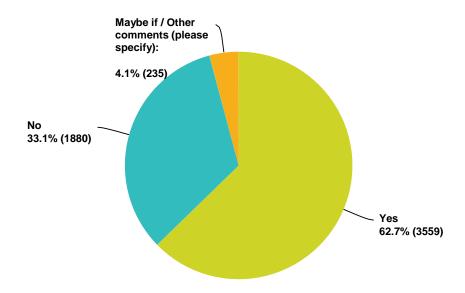
Answered: 5,678 Skipped: 1,358



Answer Choices	Responses	
Yes	56.1%	3,184
No	31.3%	1,778
Maybe if / Other comments (please specify):	12.6%	716
Total		5,678

Q31 Texas law allows vehicles with Disabled Veterans specialty plates to park in accessible parking spots. However, Texas law does not state that the veteran must have a MOBILITY disability to use the accessible parking spot. Would you be in favor of a change in law that in order to use an accessible parking spot the Disabled Veteran must meet the same qualifications for accessible parking plates/placards as other Texas citizens?



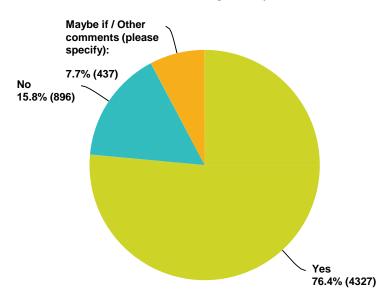


Answer Choices	Responses	
Yes	62.7%	3,559

No	33.1%	1,880
Maybe if / Other comments (please specify):	4.1%	235
Total		5,674

Q32 Studies have shown that accessible parking abuse is a growing problem statewide. Enforcement has been inconsistent due to a high ticket dismissal rate as Texas has one of the highest fines in the country for accessible parking violations. When an educational alternative is offered to judges and prosecutors, repeat offender violations either decline or go away altogether. Would you support a change in law that would keep the current high fines for accessible parking violations but require judges to offer an educational alternative with a reduced fine upon course completion as a deterrent for repeat offenders?

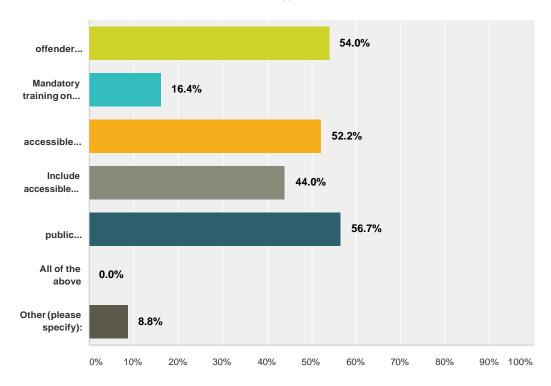
Answered: 5,660 Skipped: 1,376



Answer Choices	Responses	
Yes	76.4%	4,327
No	15.8%	896
Maybe if / Other comments (please specify):	7.7%	437
Total		5,660

# Q33 Education is a frequent strategy in helping address accessible parking violations and fraud and abuse. What do you think may be the most effective means of educating the public on accessible parking?

Answered: 5,570 Skipped: 1,466

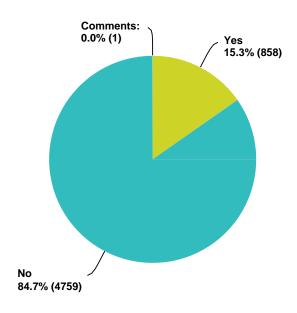


Answer Choices	Response	s
Court-assigned offender education program for accessible parking violators	54.0%	3,010
Mandatory training on accessible parking requirements upon receipt of disability license plates and placards	16.4%	911
Adding accessible parking to the driver's education curriculum for new driver-in-training	52.2%	2,906

Include accessible parking information in the Texas Driver Handbook issued by the Texas Department of Public Safety Driver License Division	44.0%	2,451
A statewide public information campaign on accessible parking similar to "Don't Mess with Texas"	56.7%	3,156
All of the above	0.0%	1
Other (please specify):	8.8%	489
Total Respondents: 5,570		

Q34 Would you be in favor of restricting half of the accessible parking spaces at small businesses to "van accessible only" parking spots even if it reduced overall parking access for all individuals with a disability who may not drive a van but depend upon accessible parking?

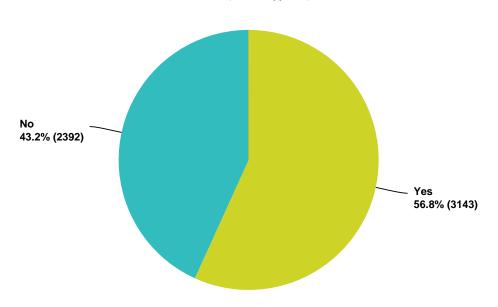




Answer Choices	Responses
Yes	<b>15.3%</b> 858
No	<b>84.7%</b> 4,759
Comments:	0.0%
Total	5,618

Q35 Would you be in favor of reducing the number of disabled parking placards that are issued to an individual with a disability from one license plate and two placards to only one license plate and one placard to reduce overall accessible parking fraud and abuse?





Answer Choices	Responses
Yes	<b>56.8%</b> 3,143
No	<b>43.2%</b> 2,392
Comments:	0.0%
Total	5,535

## Q36 Is there anything else you would like to share with us about your experience with accessible parking?

Answered: 2,628 Skipped: 4,408